

Additional Terms of Delivery

These additional terms of delivery are an addition to the general requirements of maternity care by BO Geboortezorg and are applicable to all care agreements finalised with Maternity Nurse. The client can register by signing the care agreement. Accordingly, the maternity agreement including all additional requirements, is handed over to the client. The general requirements of maternity care of BO Geboortezorg can be found on their website: www.bogeboortezorg.nl

The Care Provided

- Maternity Nurse offers customised care.
- The number of hours that are provided are basically determined by the LIP. Compensation depends on the policy requirements of the insurers. The provided hours of care that are not covered by the insurance are charged directly to the client.
- Depending on the insurance policy, the insured parties will be charged a personal contribution, € 4,60 per hour, for each hour of received maternity care.
- The priority of the maternity caregiver is the care for the mother and child. Household chores are second to this.
- Maternity Nurse does its absolute best to provide the care in person and to deliver it properly. Should this unexpectedly not be possible then a colleague will act as substitute. In this manner you will always be assured of the best care.
- The minimum care per day is 3 hours (excluding incubator aftercare).
- The Maternity Care hourly rate for 2021 is € 54,51.

ARBO guidelines [Working Conditions Law]

- Maternity Nurse works according to the ARBO guidelines.
- The work location and the working conditions must be safe. If this is not the case the care may be terminated.
- During the maternity period, the bed of the maternity woman must be at a minimal height of 70cm or at a maximum height of 80cm.

Cancellation

- Cancellation of care must be in writing. The incurred administrative costs will be charged unless the cancellation is due to medical grounds.

Undesirable Behavior

- Considered as undesirable behavior is discrimination, excessive alcohol and/or drug use, violence or the threat thereof, coercion, dangerous pets, or sexual harassment.

Liability

- Maternity Nurse can be held liable for damage to material things that are caused through fault or neglect by an employee. This must be demonstrated by the client. Damage caused by incorrect or incomplete instructions by the client will not be compensated.
- The maternity nurse may only work with proper and safe equipment including connections and safe materials. Damage caused by improper or unsafe equipment or materials are not compensated.
- A notification of damage incurred must be in writing to Maternity Nurse. Damages are covered for the client at their own risk by a limited amount of €50,-

Complaints

- A complaint concerning the organisation and/or care giver must be given in writing to Maternity Nurse. If this is not possible or desirable, the complaint may be made to the complaints officer of our branch organisation BO Geboortezorg.

Confidentiality and Privacy

- Maternity Nurse must keep the client's and the newborn baby's information.
- Maternity Nurse works according to a privacy policy which may be found on the website www.maternitynurse.nl
- The saving of this information happens according to the procedure that is stated in writing in the law protecting personal information (WBP) and the medical treatment agreement law (WGBO).
- All the information in the care agreement will remain available to Maternity Nurse as well as to the client after the termination of the agreement and its lawful required time period is over. If required, the client may ask for a written copy of this information.
- Without written permission, Maternity Nurse may not give any insight of this file to a third party unless the safety of the child and family are at stake. Maternity Nurse must comply with the law regarding the code for reporting domestic violence and child abuse.
- The midwife is involved in the performing of maternity care and is not regarded as a third party.
- Maternity Nurse and all persons commissioned by and involved with Maternity Nurse during the whole process of delivery of the maternity care have the duty of confidentiality.

Contactgegevens Maternity Nurse:

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